

If you have ever felt overwhelmed or confused navigating through the many types of services available to your child...

If you don't know what to expect from service providers and may be hesitant to ask questions...

If you have ever faced a crisis with your child's needs and have not had someone to call for assistance...

Children's Health Home Care Management can help!

What is the benefit of working with a Health Home?

The Children's Health Home partners with hospitals, physicians, local agencies and community providers to improve the health of the community and the care available for children 21 years and younger. These professionals work together so that children receive the right services, at the right time in the right amounts all with your collaboration and involvement.

A dedicated Care Manager is assigned to you and is responsible for coordinating your child's health services and educating family and child about chronic conditions, mental issues, managing symptoms and treatments available. The Care Manager makes this information available to you and the child so that you may make an informed decision about care.

The Children's Health Home can guide and assist you when you have questions or need access to services for your child. The Health Home will help you:

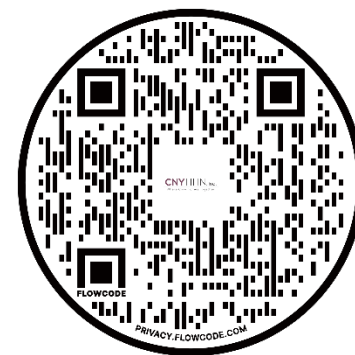
- Get the information and confidence to be an informed partner in making decisions to improve your child's health.
- Understand all of the options available for care so you can choose wisely.
- Provide resources and education to help a child get healthy and stay healthy.

Who pays for Health Home services?

Medicaid and Medicaid Managed Care pays for Care Management services for those who are eligible. It does not cost you anything to enroll.

If you have questions or want more information about enrollment, call us toll-free at 1-855-784-1262.

We would be happy to assist you.



Frequently Asked Questions

What is a Health Home?

A “Health Home” is not a place; it is a group of health care and service providers working together to make sure you get the care and services you need to stay healthy. Once you are enrolled in a Health Home, you will have your own Care Manager. The Care Manager will work with you to set up a Care Plan and appointments and get the services you need to put you on the road to better health. This is Health Home Care Management.

How is it different from other Care Management?

Health Home Care Managers are trained to consider all of your needs. Therefore, you receive support in areas you may not have had assistance with before, including housing, legal assistance and becoming involved in social or community activities. The help you receive is driven by your goals and the needs you identify. Care Managers also help when you are in the hospital to make sure your needs at the time of discharge are met.

Who pays for Health Home services?

Medicaid and Medicaid Managed Care pays for Care Management services for those who are eligible. It does not cost you anything to enroll.

How do I know if I qualify for Health Home services?

If you are an adult and are eligible or have Medicaid or Medicaid Managed Care you may qualify for services if:

- You have 2 or more chronic medical or mental health conditions or
- 1 of the singly qualifying conditions
- To find out if you qualify, call the Health Home at: 1-855-784-1262

If you have a child 21 years old or younger that is eligible for or has Medicaid or Medicaid Managed Care, you may qualify for services if:

- You have 2 or more chronic medical or mental health conditions or
- 1 of the singly qualifying conditions
- To find out if your child qualifies, call the Health Home at: 1-855-784-1262

What are the advantages of being in a Health Home?

- You have one care manager who is coordinating your care and services.
- Your care manager can help you understand how to manage your health care and social needs
- You have a team of providers available to you for questions you may have
- Your care manager will make sure that your providers are talking to each other to help you stay healthy.

If you are not enrolled and have questions, call us toll-free at 1-855-784-1262. We would be happy to assist you.

What happens to my primary care doctor and mental health counselor?

You and your Health Home Care Manager develop a Care Plan that, with your permission, gets shared with your physician, counselor and other providers. The Care Plan allows all of your providers to support your goals.